



The following cancellation deadlines and fees will apply to tickets purchased for the Natural BI Summit 2020 (all ticket categories):

50 days or more before the start of the event: €25.00 (incl. VAT) per ticket and participant
from the 49th day before the start of the event: 50%
from the 10th day before the start of the event: 75%
3 days or fewer before the start of the event, or no show: 95%
of the ticket price (incl. VAT).

Cancellation requests are to be submitted directly to the organiser of the event, CP Corporate Planning AG, who will process them according to the cancellation deadlines and fees listed above. Refunds will be issued by the ticketing partner, Xing Events GmbH.

Important information on NBIS ticketing with regard to the exceptional situation at present (coronavirus, as at 13/03/2020):

1. The Natural BI Summit 2020 event has been postponed until **2nd and 3rd September 2020** and will take place at the Hyatt Regency Hotel Cologne (Kennedy-Ufer 2A, 50679 Cologne, Germany) as planned.
2. Visitor tickets that have already been purchased (up until 13/03/2020) will remain valid regardless of price category (early bird and regular tickets, extra tickets to the Networking Party) and visitor category (Speaker, CP Partner, CP Customer).
3. If you are unable to attend the event on the rescheduled dates and you purchased your visitor ticket on or before 13/03/2020, CP Corporate Planning AG will refund the full ticket price regardless of the chosen price category (early bird or regular ticket, extra ticket to the Networking Party). **In that case, please send an email to events@cp.ag by 31/03/2020.** The refund will be issued by the ticketing partner, XING Events GmbH.
4. The standard cancellation deadlines and fees will apply for all ticket categories from 01/04/2020.

Filming and photography during the event

Please note that video recordings will be made and photographs taken during the entire event. These are intended mainly to be used on our social media channels. If you do not wish to be filmed or photographed, please send a brief email to events@cp.ag